

**SCRUTINY REVIEW PANEL – SCOPING TEMPLATE**

<b>REVIEW TOPIC</b>	<b>Environment and Transport – Managing expectations at a time of reduced resources and mechanisms for members to raise concerns and keeping members informed.</b>
<b>LEAD SCRUTINY MEMBER</b>	<i>Mr. Blunt, to lead a light touch review.</i>
<b>RATIONALE</b>	<p>The pressure on public finances has meant that the resources available to the County Council for dealing with local traffic issues are greatly reduced.</p> <p>There is a need to review the way the County Council deals with requests for action around concerns about the impact of traffic and other highway maintenance issues to avoid raising expectations.</p> <p>The recent decision to significantly reduce the management structure in the Environment and Transport Department has meant previous arrangements for members to raise concerns and be kept informed are no longer applicable.</p>
<b>PURPOSE OF REVIEW /OBJECTIVES AND METHODOLGY</b>	<p>Public concern about traffic and other highway maintenance issues such as signage, drainage and carriageway repairs are major sources of complaints to elected members and the changes above point to the need for arrangements to be put in place to keep members informed and advise members on what can realistically be achieved at a time of reduced resources and in the light of policy changes set out in LTP3.</p> <p>This is a light touch review and as such will involve informal meetings with the Director and key staff.</p>
<b>TIMESCALE</b>	April – June 2011
<b>OUTCOMES</b>	To advise the Scrutiny Commission and Cabinet on the new arrangements for member interface with the Environment and

	Transport Department and how best to deal with public expectations in relation to dealing with concerns. This may result in new protocols and guidance.
<b>CONSULTATION/ COMMUNICATIONS</b>	The Panel will take informal soundings for members.
<b>PUBLICITY</b>	The outcome, following approval by the Commission and Cabinet will need to be conveyed to members and to the public.
<b>RISKS AND BARRIERS</b>	Failing to agree a realistic framework for dealing with requests to tackle concerns about traffic and conveying the limited financial resources now available could result unrealistic public expectations and adverse publicity for the Council

<b>NOMINATED LEAD OFFICER FOR THE REVIEW</b>	Ian Drummond, Assistant Director of Environment and Transport (Transportation)  Tel: 0116 305 5990 Email: <a href="mailto:ian.drummond@leics.gov.uk">ian.drummond@leics.gov.uk</a>
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**Signed by the Scrutiny Commissioners:**

**Mr. S. J. Galton CC**



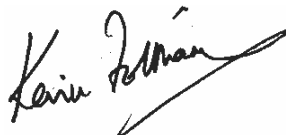
**12 April 2011**

**Mr. R. Blunt CC**



**12 April 2011**

**Dr. R. K. A. Feltham CC**



**12 April 2011**